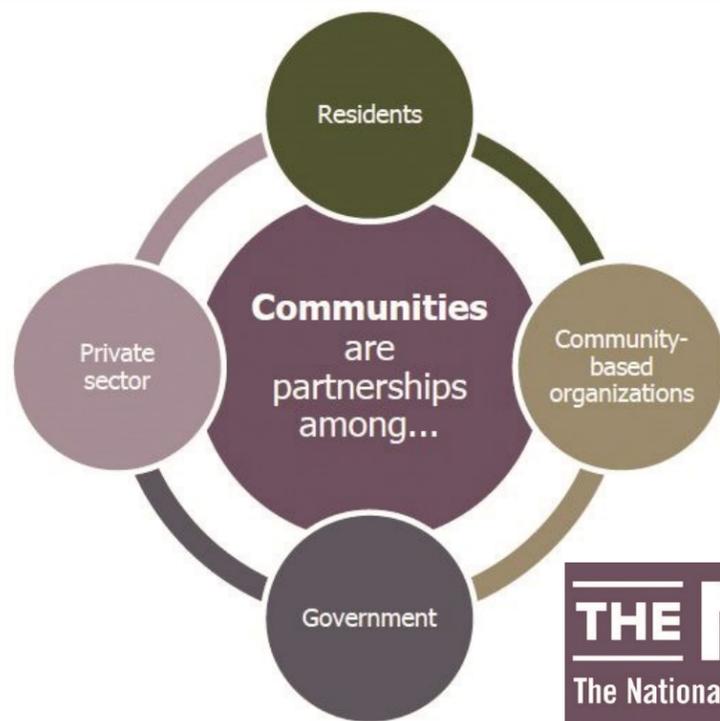


## CITIZEN SURVEY RESULTS

The National Citizen Survey is a survey that is randomly distributed to 10% of our citizens every two years. The results from the survey are used to assist us in improving services we provide to our citizens and to assure your voices are being heard about projects you would like done in the community.

In November 2014, the National Citizen Survey was distributed to 1,200 of our citizens. The feedback that we received from the community was outstanding. If you were one of the household that completed the survey, thank you!

Almost all of the residents that completed the survey rated the quality of life in White House as excellent or good, which is similar to the national benchmark. The survey is broken down into three sections - Community Characteristics, Governance, and Participation. For more information on the survey results turn to page 2 or visit our website at [www.cityofwhitehouse.com](http://www.cityofwhitehouse.com).



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### CITY OFFICES HOLIDAY

April 02 - Good Friday  
 May 25 - Memorial Day



City of White House  
 Billy S. Hobbs Municipal Center  
 105 College Street  
 White House, TN 37188  
[www.cityofwhitehouse.com](http://www.cityofwhitehouse.com)

Phone: 672-4350  
 Fax: 672-2939

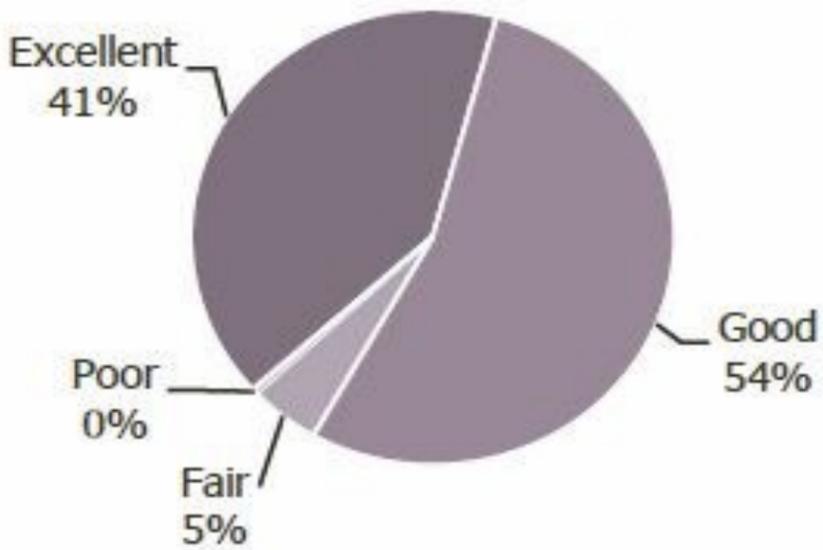
U.S. Postage Paid  
 Bulk Rate  
 Permit No. 10  
 White House, TN 37188

Postal Patron  
 White House Postal Routes

# National Citizen Survey Results

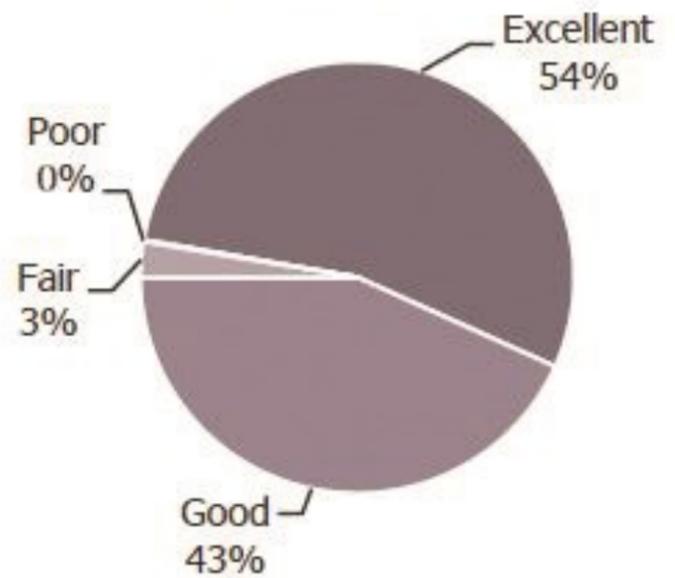
**Almost all of the respondents (95%) rated the quality of life in White House as excellent or good. This rating was similar to the national benchmark.**

## Overall Quality of Life



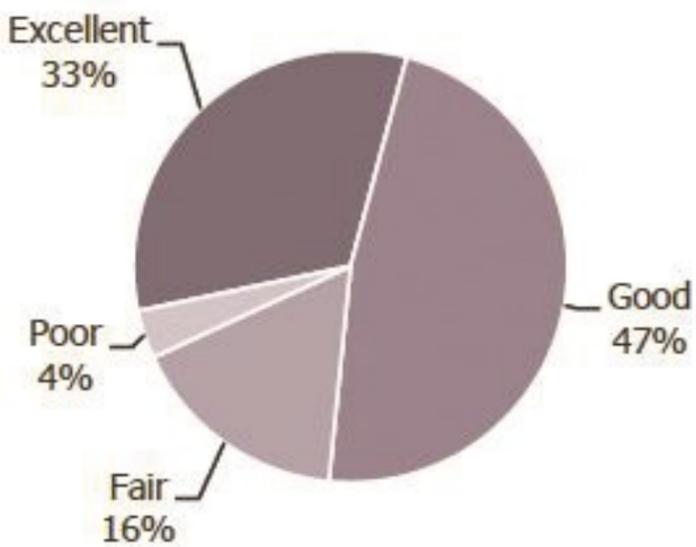
Overall quality of community life represents the natural ambience, services and amenities that make for an attractive community. How residents rate their overall quality of life is an indicator of the overall health of a community. In the case of White House, **97%** rated the City as an excellent or good place to live. Respondents' ratings of White House as a place to live were higher than ratings in other communities across the nation

## Place to Live



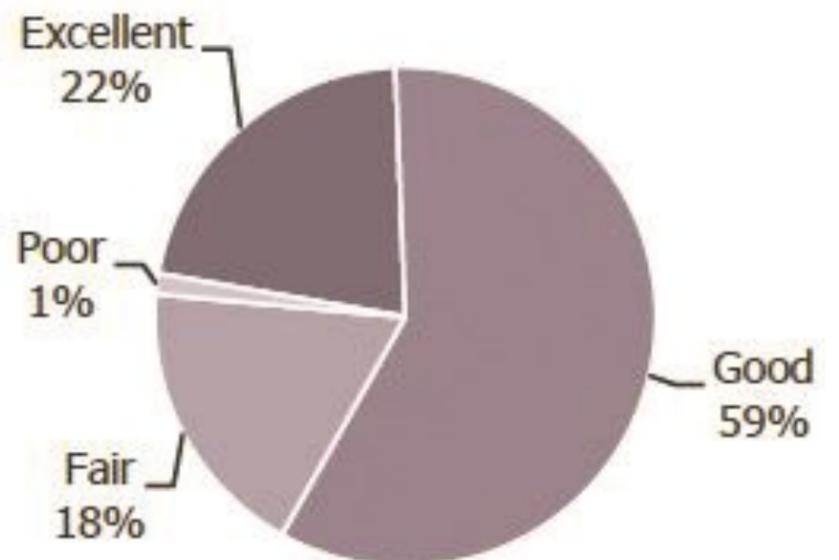
An engaged community harnesses its most valuable resource, its residents. The connection and trust among residents, government, businesses and other organizations help to create a sense of community; a shared sense of membership, belonging and history. Participants rated sense of community positively (80% excellent or good), which was rated higher than the national benchmark. Almost all residents would recommend White House to others and plan on remaining in White House; both of these aspects received higher ratings than other communities.

## Sense of Community



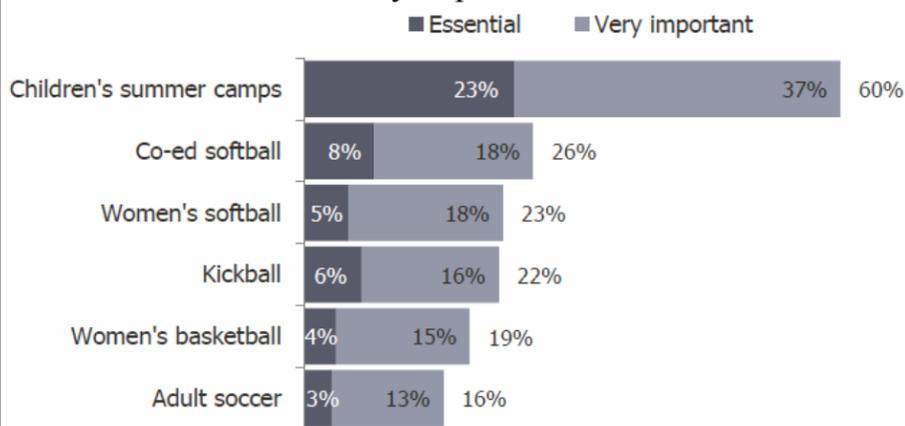
The overall quality of the services provided by White House as well as the manner in which these services are provided are a key component of how residents rate their quality of life. About **81%** respondents rated the overall quality of City services positively, while only **37%** rated the Federal Government positively.

## Overall Quality of City Services

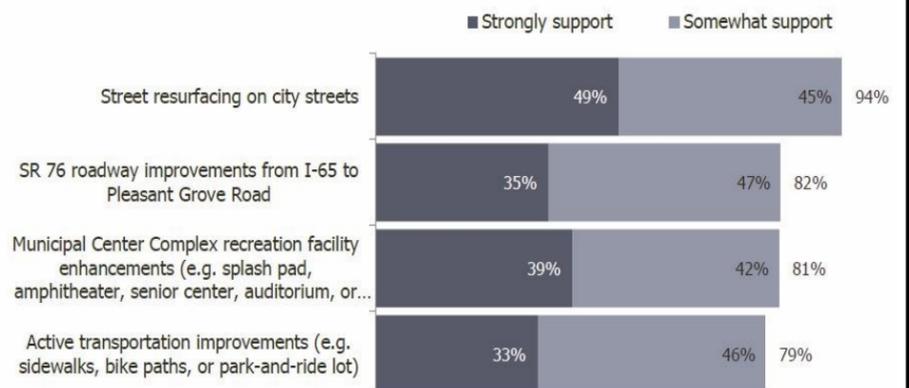


# National Citizen Survey Results

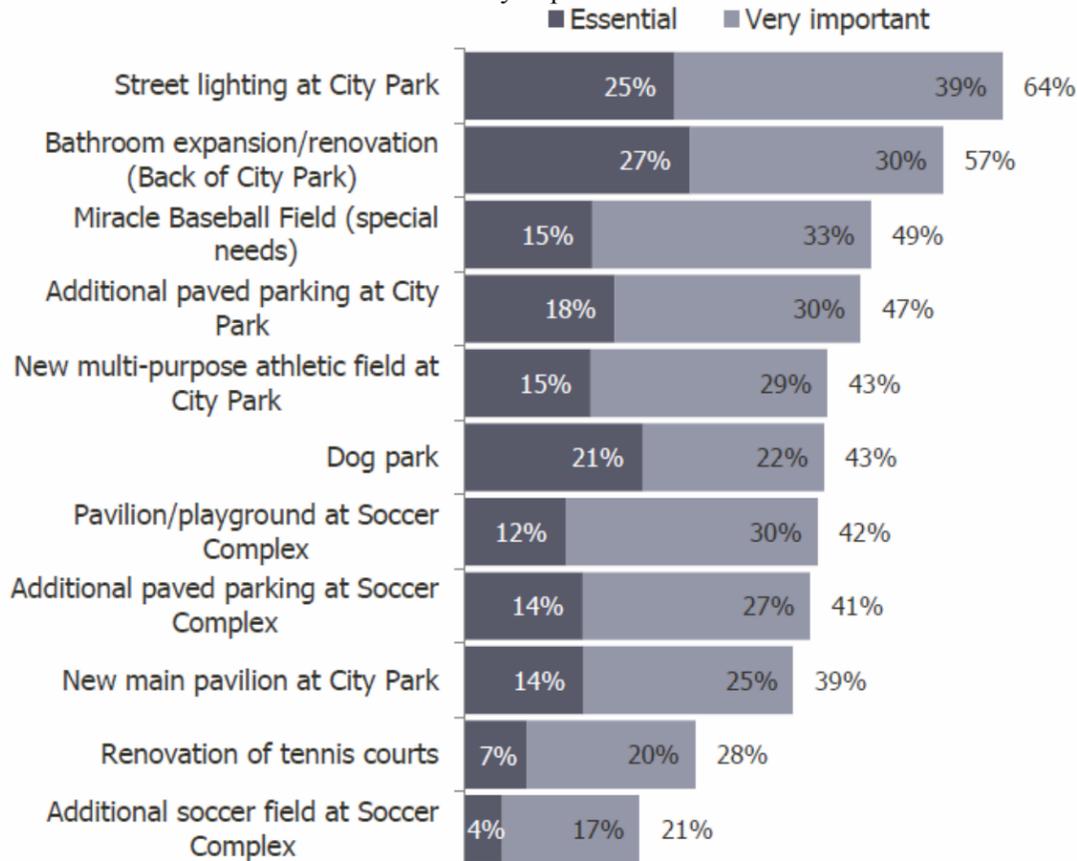
When asked about the importance of making certain recreation improvements, a majority of participants thought it was essential or very important to improve children's summer camps. About one-quarter of respondents also thought it was important to improve co-ed softball, women's softball and kickball. Less than 1 in 5 respondents listed making improvements to women's basketball or adult soccer as essential or very important.



Participants were asked how much they supported or opposed a variety of capital improvement projects. Almost all participants (94%) supported street resurfacing on city streets. A large number of respondents, over three-quarters, also supported the remaining capital improvement projects.



Participants were asked to rate the importance of a variety of park improvements. A majority of participants rated improvements for street lighting at City Park, bathroom expansion/renovation (back of City Park) and Miracle Baseball Field as essential or important. Less than one-third of participants thought renovation of tennis courts or an additional soccer field at the Soccer Complex were essential or very important.



**THANK YOU TO THOSE OF YOU WHO TOOK THE TIME TO COMPLETE THE SURVEY! WE WILL BE COMPLETING ANOTHER SURVEY IN 2016!**

## PROPERTY TAX NOTICE

PROPERTY TAXES DUE  
OCTOBER 1, 2014—TO—FEBRUARY 28, 2015  
**EFFECTIVE MARCH 1**  
**PENALTIES ACCRUE AT 1.5%**  
**MONTHLY**

YOU CAN CHECK OR PAY ONLINE AT  
[www.cityofwhitehouse.com](http://www.cityofwhitehouse.com)  
Go to - I Want To - Pay - City Property Taxes

*NOT RECEIVING A TAX NOTICE WILL NOT RELIEVE YOU OF YOUR RESPONSIBILITY FOR PAYING YOUR PROPERTY TAXES ON TIME. IF YOU ARE NEW TO THE AREA, YOU SHOULD HAVE TWO TAX NOTICES; ONE FROM THE CITY OF WHITE HOUSE AND ONE FROM THE COUNTY YOU ARE LOCATED IN.*

**We still have a lot of 2014 & 2013 taxes unpaid. If you are unsure about your taxes please go online or call the City of White House 672-4350 X2100**

## Miscellaneous Information

### Dear Senior Citizens of White House,

Where can you get a great meal including dessert and drink for \$2.50 along with great people who enjoy your company? Here at the White House Senior Center is where! We play cards, bowl, play corn hole, play Bunco, play Bingo, play games, dominos, pool and go on tours, and go to shows, line dance and go to water aerobics together. We are very active and would love for you to join our group. Please feel free to contact Kelly at 615-672-4350 Ext 2116 or 615-616-1016. If I am not available, you can leave a message, I will return your call promptly. We are located in the municipal building at the corner of 31W and Hwy 76 at 105 College Street. I will be happy to mail you one of our Activities Calendars if you would like, just don't stay home, come join us. You will meet some nice folks!



**Carnival  
&  
Americana  
Celebration**



**Save the Date:**

**Carnival  
June 30 - July 4**

**Americana  
Celebration  
July 4th**



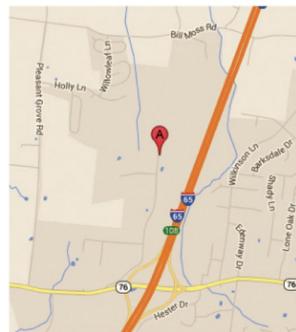
### EMISSIONS TESTING

**Monday, April 13th  
& Monday, May 11th  
9:00 A.M. – 12:00 P.M.**

**427 INDUSTRIAL DR.  
BEHIND PUBLIC WORKS BLD.**

#### 2015 TESTING DATES:

<b>JUN 8<sup>TH</sup></b>	<b>JUL 13<sup>TH</sup></b>	<b>AUG 10<sup>TH</sup></b>
<b>SEP 14<sup>TH</sup></b>	<b>OCT 5<sup>TH</sup></b>	<b>NOV 9<sup>TH</sup></b>
<b>DEC 7<sup>TH</sup></b>		



## YOUTH BASKETBALL CHAMPIONS



3rd & 4th Grade Girls Tournament Champions  
Royal Blue - Coached by Kelly Smelcer



3rd & 4th Grade Boys Tournament Champions  
Lime Green – Coached by Seth Massey



5th – 8th Grade Girls Tournament Champions  
Orange – Coached by Richard Bess



5th & 6th Grade Boys Regular Season & Tournament Champions. Red – Coached by Bob Baker



7th & 8th Grade Boys Regular Season & Tournament Champions. Green – Coached by Corey Layman

**15th Annual INDEPENDENCE 5K**  
 Saturday, July 4th at 8 AM  
 The race will start at the White House High School trailhead.

## UPCOMING PROGRAMS!

Summer is coming soon so be on the look-out for more information on our upcoming Summer Programs such as Gymnastics and Tumbling, Basketball Camp, Challenger Basketball, and the 15th Annual Independence 5K race!! Also, Fall Baseball, Softball and Girls Volleyball sign-ups will begin in June!

Monday – 6:30 p.m. – 7:30 p.m.  
 Tuesday – 6:30 p.m. – 7:30 p.m.  
 Wednesday – 6:00 p.m. – 7:00 p.m.  
 All Classes instructed by Carla Boze  
**Cost: \$3 per class**  
**\*1st Class is FREE\***

### Little League

#### Challenger Baseball

Practices began in March and Saturday games begin April 11th. All games are Saturday's at 9:30AM. Come out and support this one-of-a-kind league!



**THANK YOU TO ALL OF OUR CURRENT CHALLENGER BASEBALL SPONSORS:**

- CEMC
- CLIF & FRAN HUTSON
- COPPER CREEK ELECTRIC
- McDONALDS OF WHITE HOUSE
- ORCHARD PARK ANIMAL HOSPITAL
- SERVPRO
- SOTERIA HEALTH FOOD
- UNION ROAD SELF STORAGE
- WALLER SALES CORPORATION
- WHITE HOUSE GOLD & DIAMOND OUTLET
- WHITE HOUSE REALTORS

Keep checking our website for more details on all of our leagues and events at:  
[www.cityofwhitehouse.com/government/parks](http://www.cityofwhitehouse.com/government/parks)

## EMERGENCY SUPPLY KIT

A basic emergency supply kit could include the following recommended items:

- ⇒ **Water, one gallon of water per person per day for at least three days, for drinking and sanitation**
- ⇒ **Food, at least a three-day supply of non-perishable food**
- ⇒ Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert and extra batteries for both
- ⇒ Flashlight and extra batteries
- ⇒ First aid kit
- ⇒ Whistle to signal for help
- ⇒ Dust mask to help filter contaminated air and plastic sheeting and duct tape to shelter-in-place
- ⇒ Moist towelettes, garbage bags and plastic ties for personal sanitation
- ⇒ Wrench or pliers to turn off utilities
- ⇒ Manual can opener for food
- ⇒ Local maps
- ⇒ Cell phone with chargers, inverter or solar charger

### For Baby:

- ⇒ Formula
- ⇒ Diapers
- ⇒ Bottles
- ⇒ Powdered milk
- ⇒ Medications
- ⇒ Moist towelettes
- ⇒ Diaper rash ointment

### For Adults:

- ⇒ Denture needs
- ⇒ Contact lenses and supplies
- ⇒ Extra eye glasses

**Just as important as putting your supplies together is maintaining them so they are safe to use when needed. Here are some tips to keep your supplies ready and in good condition:**

- \* Keep canned food in a cool, dry place.
- \* Store boxed food in tightly closed plastic or metal containers to protect from pests and to extend its shelf life.
- \* Throw out any canned good that becomes swollen, dented or corroded.
- \* Use foods before they go bad and replace them with fresh supplies.
- \* Place new items at the back of the storage area and older ones in the front.
- \* Change stored food and water supplies every six months. Be sure to write the date you store it on all containers.
- \* Re-think your needs every year and update your kit as your family's needs change.
- \* Keep items in airtight plastic bags and put your entire disaster supplies kit in one or two easy-to-carry containers, such as an unused trashcan, camping backpack or duffel bag.



## OFFICER OF THE YEAR/ FIREFIGHTER OF THE YEAR

The White House Rotary Club annual recognition for **Officer of the Year/Firefighter of the Year** was held on February 26<sup>th</sup>. The 2014 Officer of the Year is Officer Kevin Gillingham.

Officer Kevin Gillingham has been with the White House Police Department since July 2012. Officer Gillingham works on Day Patrol. He is married with a daughter.

## WHITE HOUSE POLICE EXPLORERS

The White House Police Explorers, accompanied by Sgt. Brisson, Sgt. Ellis and Ofc. Bagwell, attended the BSA Winterfest in Gatlinburg on February 5-8. The BSA Winterfest had 3,335 individuals in attendance from 17 different states. We competed in two events of our choice, written test and uniform inspection and four randomly assigned events: Domestic Violence, Unknown Trouble, Suspicious Death and Drug Identification. The WHPD Explorers scored third place in Drug Identification, fifth place in Uniform Inspection, seventh place in Domestic Violence, twelfth place in Unknown Trouble, thirteenth place in Suspicious Death and Thirteenth place in the Written Exam.

## GREENWAY TRAIL SAFETY TIPS

- Carry a cell phone in case of emergency. Program the White House Police Department's number into your cell phone before you leave: 615-672-4903.
- There is safety in numbers. Use the buddy-system and enjoy the trail with a companion.
- Park in a well-lit, heavily-trafficked area. Lock your vehicle and do not leave valuables such as purses, wallets, jewelry, or cell phones inside.
- Be prepared for your enjoyment of the trail by bringing plenty of fluids to drink, and a snack or medications to address any personal health conditions.
- Carry identification including your name, phone number, critical medical information, and a contact name/number in case of an emergency.
- Wear comfortable sport shoes, loose-fitting clothing appropriate for the weather, and use proper safety equipment. Protective clothing and equipment help to prevent injuries and helmets save lives.
- Wear bright and/or reflective fabrics and carry a whistle or noisemaker.
- Tell friends or family the route you will be taking and when you expect to return. If you are going to be late, give them a call.
- Stay on the designated trail and avoid short-cutting or crossing open country.
- Be alert and aware of your surroundings. Avoid areas where visibility is poor, and be aware of sounds in your environment.
- Be confident. Look people in the eye and let others know you are aware of their presence with a polite "Hello!" Follow your intuition about unfamiliar people and areas.
- When you approach your car, have your keys ready. Check the floor and back seats before you get in.



## MEET YOUR FIREFIGHTER: MATTHEW DETLEFSEN

Firefighter Detlefsen started with the City of White House Fire Department as a career firefighter in 2009. Some of the certifications that Firefighter Detlefsen holds are: Firefighter I, Firefighter II, Certified Driver / Operator, and Emergency Medical Responder. Firefighter Detlefsen is assigned to "C" shift. He lives in White House, is married, and is the father of one.

## THE FRIENDS OF THE LIBRARY FUNDRAISER

The Friends of the Library is a 501 (c)3 non-profit organization that is dedicated to supporting the library's endeavor of promoting reading and lifelong learning in the community. With the start of the new library construction, the City applied for a \$200,000 grant from a non-profit Memorial Foundation. One of the requirements to receive this grant was to "demonstrate a broad base of financial support for a proposed grant from its own community." To meet this requirement, the Friends of the Library voted to try and raise \$400,000 from the community over the course of three years. The Friends conducted a number of fundraising events in 2014 to reach this goal. Some of these events included a black tie gala with Congresswoman Diane Black as the special guest speaker, a Halloween carnival, and a marketing brochure with donation amounts giving naming rights to an area in the library. To date, the Friends have raised a total of \$45,000 from these fundraisers with more pledges still coming in. Continuing the success of these events, the Friends plan on holding another black tie gala on June 27<sup>th</sup> of this year and a Halloween carnival in October. Additionally, to celebrate national library week, the Friends plan on selling paper book icons for \$1 each at local businesses during the month of April.

Another fundraiser will be the brick, shelf, and paver sale. \$10 will purchase a brick that was used on the outside of the library building. \$50 will purchase a 4" x 1/2" plaque which can be engraved with as many as 50 characters to be placed on one of the book shelves inside the library. For \$100, individuals can purchase an engraved brick that will be placed in a walkway paver either in the patio area or by the library's entrances. To purchase one of these three items, send in the coupon with your selection along with payment made payable to: "**Friends of the White House Library**", P.O. Box 1445, White House, TN 37188 or visit us online at [www.friendsofthelibrary-whitehouse.org](http://www.friendsofthelibrary-whitehouse.org) and pay online. The Friends hope that the community will show their support for the library and aide them in their goal to meet the grant requirement and make the dream a reality.



Engraved Pavers (Sample) \$100

<p><b>Bricks ~ \$10</b></p> <p><b>Shelf Plaques ~ \$50</b> (50 Characters)</p> <hr/> <p><b>Engraved Pavers ~ \$100</b> (3 lines, 16 Characters each)</p> <hr/> <hr/> <hr/>
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If you are interested in making a donation for a brick, plaque, or engraved paver clip this coupon and mail the coupon and payment to:  
**"Friends of the White House Library", P.O. Box 1445, White House, TN 37188**



Construction progress (3/18/2015)

### EVENTS

- ◆ Story times will continue to be on their normal schedule with toddlers (ages 0-3) meeting on Tuesdays at 10:30 and pre-schoolers (ages 4-5) meeting on Wednesdays at 10:30. On April 1st, Mayor Arnold will be our special story time guest.
- ◆ Homeschool Group will meet on the first and third Thursdays of the month at 2 pm.
- ◆ The book club for adults meets on the last Thursday of each month at 10am. Please call the library at 672-0239 for each month's book title. Additionally, check out our Goodreads group, White House TN Reads for title information.

# Discover White House



where business and community come together

**SATURDAY, APRIL 18 • 9 AM - 2 PM @ HERITAGE HIGH SCHOOL**



**Booths • Silent Auction • Kid's Zone • Food • Talent Show**

## Silent Auction Items Include:

**THE COUNTERTOP Experts**  
Hand Crafted Custom Counters for Every Budget  
Our stone consultants will help match your space, taste and price range  
GRANITE • MARBLE • QUARTZ • SOLID SURFACE  
ECO-FRIENDLY & RECYCLED PRODUCTS

**TATE GRANITE**  
A Division of Tate Ornamental, Inc.  
615-672-8333  
101 Center Drive, White House TN 37188  
www.TateGranite.com

*Kitchens are Blooming!!!*  
Up to 50 SF of Category 1 Stone  
Including Undermount Stainless  
Steel Sink & Standard Edge  
(valued at \$2,500)

Coach Handbag, Gift Cards, Gift Baskets, Titan's, Vandy and UT Apparel, Toys, Outdoor Power Equipment from Cirrus, Massages, Grill Sets, Fossil Handbag, Wine Tools, Vera Bradley, Jewelry, Griddle, Home Decor, Cell Phone Accessories, Karaoke Machine, and much more!

**Booth  
Space Still  
Available**  
Applications online or  
contact the Chamber

# White House

has got *Talent*

Presented by the White House CIA  
**CASH PRIZES & FUTURE ENGAGEMENTS**  
Categories for Children, Youth & Adults  
Applications & more info. at [www.whitehousechamber.org](http://www.whitehousechamber.org) and the  
White House Community Initiative for the Arts Facebook Page

**For more information contact the White House Chamber of Commerce**

**615-672-3937 or email: [whcoc@bellsouth.net](mailto:whcoc@bellsouth.net)**

**[www.whitehousechamber.org](http://www.whitehousechamber.org)**